

NetTutor Online Tutoring Overview

Accessing NetTutor

Canvas: From the Global Navigation menu select Help. Select NetTutor from the list.

Accept the terms & conditions.

NetTutor Instructions

You must allow pop-ups in your browser or NetTutor will not open. To do that in Google Chrome, you must disable pop-up blocker.

On the main screen is a list of classes NetTutor offers tutoring for; click the class you need help with. At the top of the page is a list of days and time live tutoring is available. If your course is not listed, contact Tutoring Services.

Icons: On the center of the screen are icons. If this is your first time using NetTutor, you may want to start with: "Java Test" or the "Online Manual"

Left Menu Bar: Navigate through NetTutor using the left menu bar. To get back the list of all classes, click "Home". For more detailed instructions and information on NetTutor, click "Online Manual"

Assistance

If you need help or have questions, please submit a <u>Custom-</u> <u>er Support Request</u>

If you need technical assistance, select one of your classes. Click on the phone icon for "Ask for support"

Additional Resources

There are several YouTube videos on using NetTutor, including:

NetTutor Overview With Ashley

Connecting to a Live Session in NetTutor

How do I ask an offline question to a NetTutor tutor?

For more information, search for the videos on YouTube.

Contact us for more information:

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