

Dear {*first name*}:

Thank you for taking the time to apply for CARES Act funding through Northcentral Technical College. The purpose of this email is to inform you that your application for CARES Act funding has been approved in the amount of \${*Approved amount*}. Please remember that these funds are to be used for the Covid19-related expenses you outlined in your request.

Funds will be disbursed to your NTC student account through the refund selection you made with BankMobile. If you chose ACH direct deposit, please check to make sure that your account information is current. You can also sign up for mobile alerts through BankMobile. Alerts are sent in real-time to provide you with the most up-to-the-minute information regarding your refund. Simply select Mobile Alerts of Refund Status under the Refunds tab on the BankMobile website. Refunds will be processed 1 to 2 business days after you receive your approval email.

If further action is needed, you will receive an email from the Cashiers office asking you to make a selection prior to processing of your fund disbursement.

In addition to your approved funding, the NTC staff is here to assist you during this challenging time with support options that include:

### **TIMBERWOLF TABLE FOOD PANTRY**

Pre-packaged bags of food are available for curbside pickup by appointment during these times: Monday, 11:00 a.m.-2:00 p.m.; Tuesday, 3:00 p.m.-6:00 p.m.; Friday, 11:00 a.m.-6:00 p.m.

Once your time is confirmed, plan to pick up your weekly allotment of food at the curb outside the Center for Health Sciences building in Wausau.

Please email [TimberwolfTable@ntc.edu](mailto:TimberwolfTable@ntc.edu) to schedule your appointment.

NOTE: students in the regions can make a request using the email above and NTC staff will facilitate regional pick-up.

### **FOODSHARE WISCONSIN**

FoodShare Wisconsin helps people with limited money buy the food they need for good health. If you are approved, you may also qualify for Emergency FoodShare.

The fastest way to apply is online or on your smartphone: [access.wisconsin.gov](https://access.wisconsin.gov)

### **INTERNET ACCESS + TECHNOLOGY RESOURCES**

Wi-Fi capabilities have been extended to the parking lots of all NTC campus locations, so you can safely access the internet from the comfort of your vehicle. If you need additional technology resources or equipment to complete your coursework, connect with your advisor through your Starfish Success Network in Canvas or call to schedule a virtual appointment.

715.803.1797 | [www.ntc.edu/students/academic-advising](https://www.ntc.edu/students/academic-advising)

## **IT HELP DESK**

Having a technical issue? Submit a help desk ticket, chat with us, or call to get support.

715.803.1160 | [help\\_desk@ntc.edu](mailto:help_desk@ntc.edu)

## **NTC STUDENT EMERGENCY FUND**

Students experiencing unforeseen financial difficulties may be eligible to apply. Connect with your advisor through your Starfish Success Network in Canvas or call to schedule a virtual appointment.

715.803.1797 | [www.ntc.edu/students/academic-advising](http://www.ntc.edu/students/academic-advising)

## **ADDITIONAL CARES FUNDING**

Students may be eligible to request additional CARES funds in future semesters pending availability.

Updates are also being shared through NTC student emails and the NTC website. Please visit [www.ntc.edu/covid19](http://www.ntc.edu/covid19) for additional information and available resources.

As the College that cares, NTC remains committed to serving the needs of our students and we send our wishes of encouragement to you as you continue on your path toward completing your education. Remember, we are all in this together.

Be well.

NTC Cares Fund Team