AQIP Action Projects at NTC

Action Projects are concrete, focused improvement plans designed to serve as a continuous series of improvement activities over time. Successfully completed Action Projects create a visible record of Northcentral Technical College’s commitment to quality improvement.

NTCs Current AQIP Action Projects

**Action Project Title:** Northcentral Technical College Resource Conservation

**Action Project Summary:** Northcentral Technical College (NTC) will design and implement a resource conservation system to lower its energy and paper consumption to reduce operating costs. In 2010 NTC added Sustainability to its Strategic Directions. To fulfill this Strategic Direction, a cross-functional charter committee will develop a plan to motivate NTC employees to become engaged in resource conservation.

**Action Project Title:** Increase Online Course Completion and Retention

**Action Project Summary:** NTC seeks to create an online learning environment supporting student success for select pilot programs. Online curriculum will be revised or enhanced specifically for an online delivery format using online tools (Web 2.0), Blackboard, tutorials, and virtual communities to better engage and retain students. The College will pilot and support an Online Learning Specialist position to provide case management for online students to increase online course completion and retention.

**Action Project Title:** The First Step in Alumni Engagement—Collecting Accurate Alumni Data

**Action Project Summary:** NTC has categorized the process of alumni engagement into three phases which include (1) identifying alumni and collecting their updated information (2) communicating on a regular and consistent basis to our alumni and (3) asking alumni for their time, talents and resources. This project will focus on phase one, creating a process to identify and utilize college data resources to ensure the college properly identifies alumni and consistently collects accurate alumni information. This project will enhance and strengthen the general purpose of the NTC Alumni Association which is to create pride and connections with alumni through continuing education, networking and communication which engages them to be promoters and supporters of NTC.

NTCs Completed AQIP Action Projects:

- Enhancing Flexibility and Accessibility of Learning
- Listening Sessions Capturing Stakeholder Needs for Setting Strategic Directions
- Advance College Renewal through Organizational Development (Advancing Organizational Renewal)
- Assessing Core Abilities
- Collect and Use Key Data to Improve Processes and Decision-making
- Enhance a "Culture of Care" Based on the Operating Principles
- Implement and Evaluate a Process to Identify Significant Initiatives
- Optimize Student Success