Functional Ability Categories (Phlebotomy Program)

The following is a list of functional skills and abilities necessary for the student to perform the duties of a Phlebotomist. If you believe that you are lacking in any of these areas and will require outside assistance in order to succeed, it is your responsibility to contact the Center for Students with Disabilities to receive assistance.

Vision
The student must be able to:
- Read a patient’s identification on an ID bracelet
- Read information found on a laboratory requisition
- Differentiate colors of conventional blood collection tubes
- Read information on a computer screen
- Read procedures and other necessary information in laboratory manuals and package inserts

Hearing
The student must be able to hear the following:
- Patients speaking
- Equipment and alarms
- Telephone
- Coworkers

Tactile Ability and Manipulative Skill
The student must be able to:
- Discriminate veins from other structures that are not veins
- Identify the location and character of veins
- Perform venipunctures and capillary punctures smoothly enough (with coordinated manipulative dexterity) so as not to injure the patient

Motor Function
The student must be able to:
- Move freely in the laboratory, patient care areas, elevator and stairway
- Use both hands simultaneously
- Lift at least 25 pounds
- Demonstrate fine motor skills
- Reach and bend wherever necessary, up or down, to perform job tasks

Communication
The student must be able to:
- Verbally speak and understand standard English
- Provide clear verbal directions to patients and coworkers in standard English
- Follow verbal and written directions

Mental and Emotional
The student must be able to:
- Be flexible
- Work in stressful situations while maintaining composure
- Be adaptable to unpleasant situations common in a clinical setting
• Prioritize tasks to ensure completion of assigned work
• Provide service to and interact with patients of diverse age, gender, sexual orientation, race, religion, nationality, physical or mental condition

Special Needs/ADA Accommodations
NTC is committed to providing reasonable accommodations that allow students with disabilities to fully participate in the technical college environment. If you are a student with a documented disability and believe you could benefit from academic accommodations, please contact the Student Success Center at 715.803.1469 or visit our website http://www.ntc.edu/current-students/disability-services.