

Please use caution and common sense before opening email from people you do not know, especially if there are any files attached.

Some employees receive email concerning updating their account information.

EXAMPLE OF SPAM / PHISHING EMAIL RECEIVED AT NTC

From: <d10qt1@ptit.edu.vn>
To:
Date: 2011/03/05 01:35 PM
Subject: Email Alert Notification

Account Upgrade

We have temporarily limited access to all the characteristics Sensitive to all webmail accounts in our database. To restore access to your email Account functions, you must respond immediately to this e-mail with your Username and password.

Username: ()
Password: ()

we are Upgrading all e-mail accounts to filter none active email address and to enhance our new Improved Features to our Webmail account / e-mail service to make sure you do not experience service interruption.

You must respond to this email immediately and enter the name Username and password in the space provided to allow us to update your E-mail account correctly. A link will be sent to you as confirmationFor the Re-activating your email account, get your Reply

Thank you for your understanding.
3xepyl Error 506: Warning code

Thank you
Webmail Administrator
Support Copyright 2011.

WARNING SIGNS OF SPAM OR PHISHING

You will notice the following.

- No name is listed in the To: field
- It did not come from NTC or any ISIT member.
- ISIT would not limit your access without prior notice.
- NTC would never ask you to update your user name or password information.
- A spam email is usually written with very poor grammar.
- A spam email usually has misspelled words in the email.

If you have questions about any suspicious email, please contact the NTC Help Desk at extension 1160, or 715-803-1160, or via our help desk website <http://myhelpdesk.ntc.edu>.

Thank you!